Guidelines for Authentic Conversations

Engaging in meaningful and authentic conversations about creating fair and welcoming environments requires dedicated individuals, effective tools, and a commitment to fostering understanding, growth, and empathy. These conversations allow perspectives to be exchanged, insights to be shared, and assumptions to be addressed in constructive ways. They are essential for generating ideas and solutions to address complex issues and build stronger, more supportive communities for all children and families.

Having authentic conversations requires the following:

Bring your best self. Cultivate self-awareness to recognize your own triggers, subjectivity, and areas for growth. Embrace your inconsistencies and contradictions, creating space for personal development. Approach conversations with a positive attitude, curiosity, and openness to others' perspectives.

Be an active listener. Pay full attention to others by making eye contact, avoiding interruptions, and reflecting your understanding. Clarify information, summarize perspectives, and share your own thoughtfully. Recognize that meaningful sharing takes time and may require patience.

Be kind and generous. Care genuinely for others, seeking to understand their needs, fears, and aspirations. Assuming positive intent fosters better communication, self-compassion, and healthy relationships. Generosity in spirit allows for deeper connections and mutual respect.

Stay engaged. Remain morally, emotionally, intellectually, and socially involved in the conversation. Stay curious, deepen your understanding, and persist even when discomfort arises. Resist the urge to disengage when conversations become challenging or diverted.

Be open and suspend judgment. Approach conversations with a receptiveness to be influenced and learn from others. Pause preconceived notions and listen fully before forming conclusions. Seek understanding rather than evaluating someone's perspective as right or wrong.

Speak your truth. Be honest and candid about your thoughts, feelings, experiences, and opinions. Use "I" statements to express your perspective authentically. Share openly, even if it feels vulnerable.

"Lean in" to discomfort. Let go of misconceptions, assumptions, or preconceived ideas to foster progress. Avoid judgment, assume positive intent, and find value in others' experiences. Be willing to experience moments of discomfort, confusion, or vulnerability.

Enable empathy and compassion. Strive to understand others' perspectives by expanding your capacity for empathy. Compassion fosters patience, kindness, and a deeper connection to shared humanity. Allow others into your "circle of concern," recognizing their experiences as valid.

Expect and accept the absence of closure. Understand that resolving complex issues or fully understanding another person's experience is a continuous process. Embrace conversations as evolving opportunities for growth and learning. Focus on progress. Authentic conversations are a journey, not a destination.

Adapted from The Annie E. Casey Foundation Guidelines for Authentic Conversations About Race.