Engage families and communities to promote the safety and well-being of children through prevention, intervention, treatment, and rehabilitative services.

Safe and healthy children, resilient families, strong communities.

In 2020, the Delaware Department of Services for Children, Youth and Their Families (DSCYF) embarked on a Strategic Planning Process to develop a roadmap to drive organizational transformation over the next five years. The roadmap will operationalize and strengthen DSCYF’s family and community centered mission and develop an integrated and interoperable practice model that supports children and families regardless of which Division/program brings them into contact with the Department.

Upon launch of the Strategic Plan, the Department's leadership team will pivot and refocus its efforts towards the following implementation related activities:

1. Initiative of implementation strategies for goals and objectives
2. Adoption and Ownership of Plan
3. Sharing Progress

MISSION
Engage families and communities to promote the safety and well-being of children through prevention, intervention, treatment, and rehabilitative services

VALUES
- Safety
- Compassion
- Respect
- Collaboration

VISION
Safe and healthy children, resilient families, strong communities.
DSCYF Strategic Plan 2022 - 2027

**Strategic Goals and Objectives**

**GOAL 1**
Utilize best practice framework across entire Department that emphasizes child and family engagement and empowerment.

Implement 5 Core Best practices to be deployed across Dept:
- Family Team Meetings (practice)
- Trauma-Informed Care (framework)
- Systems of Care (framework)
- Motivational Interviewing (practice/skill)
- Family and Youth Peer Support (practice)

Build cultural competence, cultural humility and cultural responsiveness and into all aspects of our work

Incorporate a multi-generational approach

**GOAL 2**
Improve Integration of practice and infrastructure across divisions

Improve coordination across DSCYF divisions to ensure families have a coordinated approach.

Maximize FOCUS capabilities and support to ensure cross-divisional coordination and information sharing, improve FOCUS utilization, and achieve data-practice fidelity.

Build infrastructure and processes to increase awareness of program service availability across divisions

**GOAL 3**
Expand and institutionalize data-driven decision making

Establish and implement a shared vision and common goals to govern data quality and integration

Collect and communicate data to show meaningful outcomes for Delaware children and families to support advocacy, transparency and accountability efforts

Establish a culture of continuous quality improvement within DSCYF

**GOAL 4**
Ensure qualified, competent and supported workforce

Strengthen supervisory competencies and performance expectations around integrated practice, collaboration and skills to support their staff

Enhance training on data collection

Enhance cross divisional training, communication and procedures for integrated case practice

Enhance recruitment and retention opportunities for all staff, especially front line staff and supervisors

Provide accessible communication pathways between staff and leadership